



Direction and Values

Vision:

Mission:

Guiding Values:

UniMed Members will continue to access value for money private health care.

UniMed will grow sustainably, providing Members with access to affordable and equitable health care funding.

UniMed is guided by its values. Its plans, policies and processes will reflect these values. Members, staff and stakeholders can be expected to be treated with these values:

Care

UniMed cares about its staff and will invest in their development.

Members first

UniMed will design products and services to meet the current and future needs of its Members in a sustainable manner.

Diversity

UniMed recognises the diversity of its Members and their needs. UniMed will develop and provide a range of products and services to meet these needs.

Transparency

UniMed staff, officers and representatives will behave in a transparent and fair manner.

Accountability

UniMed charges realistic premiums. It manages administration costs carefully so that Members receive the maximum value for their premiums.

Ethics

UniMed will manage Members' claims in a fair and equitable manner. It will act with integrity.

Sustainability

UniMed will ensure that its financial management is prudent and sustainable.

Excellence

UniMed will strive for excellence in its service delivery.

Contents

Company Directory	1
Notice of Annual General Meeting	2
Board Chair and Chief Executive Officer's Report	3
Graphical Highlights	5
Statement of Corporate Governance	
Profiles of Board of Directors	8
Appointed Actuary's Report	9
Auditor's Report	10
Financial Statements	
- Statement of comprehensive income	
- Statement of financial position	13
- Statement of changes in equity	14
- Statement of cash flows	15
- Notes to the financial statements	16

Company Directory

As at 30 June 2018

NATURE OF BUSINESS

Medical health insurers Commercial property owners

REGISTERED OFFICE

165 Gloucester Street Christchurch 8011

INCORPORATION

Industrial and Provident Societies Act 1908

BOARD

Glenn Barnes Jane Huria (Chair) Angus McConnell Tim McGuinness David Rowland

BANKERS

Bank of New Zealand 81 Riccarton Road Christchurch 8011

AUDITOR

PKF Goldsmith Fox Audit 100 Moorhouse Avenue Christchurch 8011

SOLICITORS

Lane Neave Lawyers 141 Cambridge Terrace Christchurch 8013

Simpson Grierson Level 1, 151 Cambridge Terrace Christchurch 8013

ACTUARY

Peter Davies B.Bus Sc, FIA Davies Financial and Actuarial Limited Level 1, Building 1, 61 Constellation Drive, Mairangi Bay, Auckland

The Annual General **Meeting of Members** of the Union Medical **Benefits Society Limited** will be held at the Rendezvous Hotel. 166 Gloucester Street, Christchurch 8011 on **Thursday 25 October** 2018 at 6.00pm.

Notice of

Meeting

Annual General

BUSINESS

- 1. Apologies.
- 2. To confirm the Minutes of the 2017 Annual General Meeting.
- 3. To receive and consider the annual financial statements and Auditor's report for the year ended 30 June 2018.
- 4. To appoint an auditor for the ensuing year.
- To fix the remuneration for the Board.

BACKGROUND, RESOLUTIONS AND VOTING

The full notice of meeting, including background to and text of resolutions to be put to the meeting, can be found at http://www.unimed.co.nz/about-unimed/ governance-and-management/

Any member entitled to attend and vote at the meeting may vote either by being présent in person or by proxy. A proxy must be appointed by a signed, written notice. A proxy form is available from the Society or on the Society's website: www.unimed.co.nz. To be effective the proxy form must be deposited at the Society's office (165 Gloucester Street, Christchurch) by 6pm on 24 October 2018.

By order of the Board

E Richardson

Administration Secretary PO Box 1721 Christchurch 8140

29 September 2018

Board Chair & Chief Executive's Report





As a not for profit organisation, we have no other focus than you, our Members, and continuing to enhance the strength of our Society on your behalf.

IN BRIEF

- Members' premium payments increased by 3.9% to \$57.369M
- Claims paid and provided for increased 2.3% to \$47.044M
- Administration expenses decreased by 26% to \$5.121M
- Members continued to receive very good value for their premium payment. During the year, 82 cents of every premium dollar earned was returned to Members by way of claims payments.
- Total comprehensive income for the year from all UniMed's activities amounted to \$12.03M, all of which is retained within the Society. This is moved to Members' Funds and provides additional strength to our balance sheet. It is these reserves that underpin the insurance risk we

- assume on behalf of all Members.
- Re-confirmation of "A" (Excellent)
 Financial Strength Rating from AM
 Rest

In summary, the Society has had another solid financial result, based on a continuation of its strategic plan and efficient membership services as has been the case over the previous two reporting periods. The careful balance between premiums charged and claims settled, coupled with the need to maintain UniMed's financial security for our Members, has again been achieved.

FINANCIAL STRENGTH

All insurers licensed by the Reserve Bank of New Zealand are required to obtain a credit rating on an annual basis. This credit rating demonstrates independent review and endorsement, from a qualified external body, of the systems and processes undertaken by the Board, Management, and staff to professionally administer UniMed. We are pleased to report that the Society has received re-confirmation of its "A" (Excellent) Financial Strength Rating from AM Best.

TECHNOLOGY

The Society's website was comprehensively overhauled and updated in 2017 and continues to be regularly accessed by Members. The website is now complemented by the implementation of UniMed's new secure Member self-service portal "MyUniMed." MyUniMed was designed to make it a simple process for our Members to interact with the Society, whether it be to submit claims, request information regarding their account,

Board Chair & Chief Executive's Report (continued)

or view and access many forms and helpful information. The feedback to date has been overwhelmingly positive. Over the next couple of years, we plan to continue to enhance and expand these services as we move into an increasingly digital future.

GOVERNANCE

The Board met eight times during the year and was ably assisted by the Audit & Risk Committee Chaired by Tim McGuinness, and by both the Nominations and Employment & Remuneration Committees. The Board conducts its affairs under a broad suite of policies and processes. These are further enhanced by a Board performance self-evaluation process and professional development opportunities. We are always seeking to add to the skills and expertise that the Board brings to the organisation. As outlined in our 2017 report, the Board is especially conscious of the potential future impacts on UniMed of the speed of change including

disruptive technologies and digitisation. We recognise that we need to keep abreast of technological and other developments within the sector and wider healthcare treatment environment including a fit for purpose digital strategy. Accordingly, during the latter part of 2017, the Board identified appropriate skill sets and demonstrable experience in this area that would be desirable in a new UniMed director to complement the existing expertise on the Board. It is our pleasure to announce that an appointment has recently been made and we welcome Ben Kepes as UniMed's third appointed Director. The Board now comprises three appointed and three elected Directors.

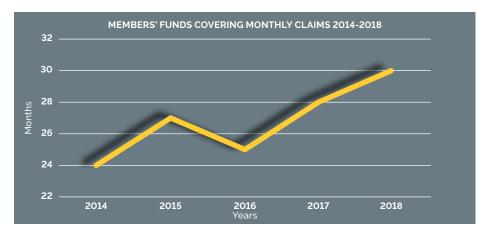
UniMed continues to remain a strong financial organisation, providing Members with cost efficient medical insurance while maintaining prudent reserves and solvency. However, with the ageing demographics predicted within New Zealand, the pressures on our public health system will only

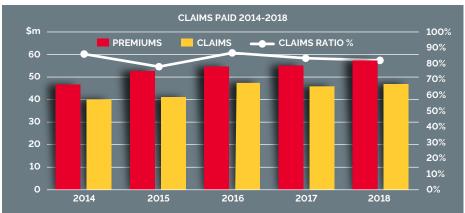
increase. This means that personal responsibility for medical care and treatment will increasingly fall on us as individuals. UniMed stands prepared to assist in supporting its Members' access to medical treatment when necessary, without major financial considerations driving treatment choices.

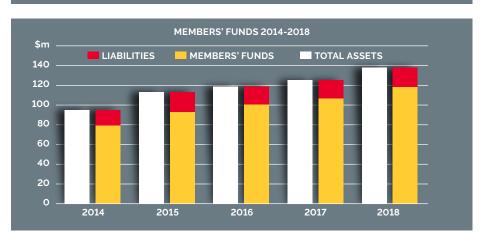
The Board and Senior Management continued to work well together over the past year. We would like to thank our respective teams for their loyalty and hard work, all of which have culminated in another very satisfactory result for the Society. Whatever changes occur in our environment, with the continued oversight of our Board, adherence to our founding principles and the commitment of our staff, we believe that we have an assured future.

Jane Huria Chair **Dermot H Martin**Chief Executive

Graphical Highlights







Statement of Corporate Governance

The Union Medical Benefits Society Limited (trading as UniMed) is incorporated under the Industrial and Provident Societies Act 1908.

UniMed adheres to principles designed to ensure sound governance of its affairs, including, most recently but not limited to, the provisions of the Insurance (Prudential Supervision) Act 2010, and the specific Reserve Bank of New Zealand Governance Guidelines for Licensed Insurers under that Act.

BOARD OF DIRECTORS

UniMed is governed by a Board of Directors which has been elected by Members of the Society. From 27 October 2015 the Rules of the Society were changed to allow the appointment of three directors in addition to elected members. The maximum number of directors elected and appointed is eight. The control, management and administration of the Society are vested in the Board.

The Board is the Society's overall and final decision making authority.

All current Directors have been assessed by the Board in accordance with the Society's Fit and Proper Person policy and have been certified as meeting the Reserve Bank of New Zealand's Fit and Proper standard for Directors of Licensed Insurers.

All current Directors consider and declare themselves to be independent, in that they are free from any associations that could materially interfere with the exercise of independent judgement.

At 30 June 2018 -

The elected Directors are: Glenn Barnes; Angus McConnell; David Rowland

The appointed Directors are: Jane Huria (Chair); Tim McGuinness

BOARD ROLE AND CHARTER

The Board operates in accordance with the Industrial and Provident Societies Act 1908 and all relevant legislation, but more specifically the Insurance (Prudential Supervision) Act 2010, the Society's Rules, and the Board Charter which details the Board's role, procedures, areas of focus, and relationship to management.

In order to provide additional governance transparency to its processes the Board has adopted its own Code of Conduct.

The role of the Board is to effectively represent and promote the interests of Members by continually evaluating and ensuring the ongoing appropriateness of the Society's mission and purpose. Means by which the Board seeks to achieve this include:

- Ensuring the Society's goals are clearly established, and that appropriate strategies and business plans are in place for achieving them.
- Establishing policies for enhancing the performance of the Society.
- Identifying and taking all actions to protect and strengthen the Society's financial position.
- Ensuring the Society has appropriate risk management and regulatory compliance policies and procedures in place.
- Monitoring the performance of the Society,
- Appointing the Chief Executive Officer.
- Acting as the Society's investment committee, and ensuring the ongoing appropriateness of the Society's Statement of Investment Policy and Objectives (SIPO).
- Ensuring the Society's financial statements are a true and fair representation and conform to all legal requirements.
- Ensuring that the Board and management adhere to, and demonstrate, high ethical standards.

As part of its ongoing governance role the Board regularly evaluates the wider economic, political, social and legal issues, and any other relevant external











matters that may influence or affect the development of the Society or the interests of its Members.

The Board together with management conduct an annual review of the Society's strategy. The Board approves the strategic and operational plans and budget.

As an external measure of establishing good governance practices, the Board endorses the principles as set out in the Code of Practice for Directors as approved by the Institute of Directors in New Zealand Inc.

Included in those principles is the requirement that:

- All directors operate in a transparent and openly compliant manner.
- All directors compile and regularly update a Statement of Business Interests. This is used to ensure that any actual or potential conflicts of interest are disclosed and steps taken to avoid such conflicts by excusing themselves from debate and where appropriate, being denied access to the relevant Board papers.

DELEGATION FRAMEWORK

Responsibility for the day-to-day operation and administration of the Society is delegated by the Board to the Chief Executive Officer (CEO) and senior management. The CEO is authorised to make decisions in accordance with the strategy plans, budgets and the specific delegation framework approved by the Board.

BOARD COMMITTEES

The Board has three standing committees: Audit and Risk, Nominations, and an Employment and Remuneration committee.

Audit and Risk Committee

The Audit and Risk Committee operates under its own Charter approved by the Board.

The Audit and Risk Committee's objectives are to assist the Board in discharging its responsibilities in relation to oversight of financial and risk assurance matters including internal and external audit and compliance functions.

Specific responsibilities include reviewing the content and disclosure of the Annual Report's financial statements including accounting policies and practices, recommending the appointment of external auditors, reviewing the annual external audit plans, ensuring that adequate internal control systems are in place, and ensuring that management has established a risk management framework to effectively identify, treat, monitor, and report key business risks.

The Audit and Risk Committee comprises Tim McGuinness (Chair), Glenn Barnes and David Rowland.

Nominations Committee

The Nominations Committee operates under its own Charter approved by the Board.

The Nominations Committee's objectives are to assist the Board in planning the Board's composition, evaluating the capabilities required of prospective directors, assessing directors and relevant officers in accordance with the Society's Fit and Proper Person Policy, establishing the degree of independence, developing succession plans for the Board, and making recommendations to the Board accordingly. The Committee will

consult with external advisors including executive search consultants and other independent sources of information and advice as it considers necessary for carrying out its responsibilities.

The Nominations Committee currently comprises Jane Huria (Chair) and Angus McConnell.

Employment and Remuneration Committee

The Employment and Remuneration Committee's objectives are to assist the Board in the establishment of remuneration policies and practices for remuneration setting of the Society's CEO and Directors.

The Employment and Remuneration Committee currently comprises Jane Huria (Chair) and Glenn Barnes.

EXTERNAL AUDIT INDEPENDENCE

The Board is responsible for appointing the external Auditor subject to Members' approval at the AGM. The Audit and Risk Committee is responsible for making recommendations to the Board concerning their appointment and the terms of their engagement.

APPOINTED ACTUARY INDEPENDENCE

The Board is responsible for the appointment of the independent Appointed Actuary.

The Audit and Risk Committee is responsible for making recommendations to the Board concerning the Actuary's appointment and the terms of their engagement.

Profiles of Board of Directors

As at 30 June 2018 the Society's Directors are:

Jane Huria LLB, Chair

Jane is a Fellow of the Institute of Directors and in 2012 she was awarded the CNZM for services to corporate governance. She serves on the boards of Naylor Love Construction Limited, Fortuna Group Ltd, Pegasus Health (Charitable) Limited and the Court Theatre. She is also a Ngāi Tahu appointed member of the Greater Christchurch Partnership Committee. Jane resides in Christchurch.

Glenn Barnes

Glenn was elected as a director in October 2010 and is a member of the Audit & Risk Committee. He has been an Industrial Organiser with the NZ Dairy Workers' Union since 1988 and was formerly Chair of the Hamilton West Labour Electoral Committee. He is currently a member of the New Zealand Institute of Directors. Glenn resides in Hamilton.

Angus McConnell JP

Angus was elected a director in October 2014. He is the Assistant Secretary of the NZ Dairy Workers' Union (DWU), a position he has held since 2000. He has held governance roles with the Lottery Grants Board and Trust Waikato. Angus resides in Hamilton.

Tim McGuinness BCA

Tim is currently Chairman of the Trustee of the Dairy Industry Superannuation Scheme, a trustee director of the New Zealand Fire Service Superannuation Scheme, the Police Superannuation Scheme, the Westpac New Zealand Staff Superannuation Scheme and the NZAS Retirement Fund. He was previously on the Board of the Government Superannuation Fund, the Earthquake Commission and Whai Rawa Fund Limited. These positions followed senior executive and funds management positions with Royal & SunAlliance and Norwich Union / State Insurance for over 15 years. He is a member

of the New Zealand Institute of Directors and a licensed independent trustee. Tim resides in Wellington.

David Rowland ANZIV (Ret), SNZPI, NZCQA,

David was elected as a Director in October 2010 and is a member of the Audit and Risk Committee and previously the Chair of the Building Committee. Qualified as a Registered Valuer (Ret) he is the Managing Director of Rowland Consulting Ltd. He is a member of the New Zealand Institute of Directors, retired Associate of the NZ Institute of Valuers, a Senior Member of the NZ Property Institute and an Executive Member of the Canterbury/Westland Branch of the Cancer Society. David was formerly a Property Consultant with the Christchurch City Council and has held a number of senior management positions of large property related businesses including Housing New Zealand and Government Property Services Ltd. David resides in Christchurch.

Director meeting attendance for the year ended 30 June 2018

	Board	AGM	Strategic Planning Workshop	Audit & Risk Committee	Employment & Remuneration Committee	
Meetings Held	8	1	1	3	2	2
Jane Huria	8	1	1	-	2	2
Glenn Barnes	8	1	1	3	2	1
Angus McConnell	8	1	1	-	-	-
Tim McGuinness	8	1	1	3	-	1*
David Rowland	8	1	1	3	-	-

*co-opted September 2017 due to conflict of interest

Appointed Actuary's Report



10th September 2018

To: The Directors

Union Medical Benefits Society Limited

From: Peter Davies

Appointed Actuary

Re: Union Medical Benefits Society Limited: Report as at 30th June 2018 under Sections 77 and 78 of the Insurance (Prudential Supervision) Act 2010

You have asked me to prepare this report in terms of the above sections of the Act, and I would like to comment further as follows:

- 1. I have reviewed the actuarial information included in the audited accounts for Union Medical Benefits Society Limited as at 30th June 2018. "Actuarial information" includes the following:
 - claim provisions and unexpired risk / unearned premium provisions;
 - solvency calculations in terms of the RBNZ Solvency Standard;
 - balance sheet and other information allowed for in the calculation of the company's solvency position; and
 - disclosures regarding the methodology and assumptions used for calculating claim provisions, unexpired risk provisions, and other disclosures.
- 2. No limitations have been placed on my work.
- 3. I am independent with respect to Union Medical Benefits Society Limited as defined under professional standard ISA (NZ) 620 of the External Reporting Board.
- 4. I have been provided with all information that I have requested in order to carry out this review.
- 5. In my view the actuarial information contained in the financial statements has been appropriately included, and the actuarial information used in the preparation of the financial statements has been appropriately used.
- 6. Union Medical Benefits Society Limited exceeded the minimum solvency requirements of the RBNZ solvency standard for non-life insurers as at 30th June 2018 by a substantial margin. The Society is projected to exceed the minimum requirement at all times over the next four years.

I would be very happy to answer any queries concerning this report.

Yours sincerely

Peter Davies B.Bus.Sc., FIA, FNZSA

Appointed Actuary

Level 1, Building 1, 61 Constellation Drive, Mairangi Bay 0632 P.O. Box 35-258, Browns Bay, Auckland 0753

Telephone: (09) 489-3551 Facsimile: (09) 489-6613 e-mail: pdavies@actuary.co.nz home page: www.actuary.co.nz

PKF

INDEPENDENT AUDITOR'S REPORT

To the Members of Union Medical Benefits Society Limited

Opinion

We have audited the financial statements of Union Medical Benefits Society Limited (the Society), on pages 12 to 28, which comprise the statement of financial position as at 30 June 2018, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Society as at 30 June 2018, and its financial performance and its cash flows for the year then ended in accordance with New Zealand equivalents to International Financial Reporting Standards ("NZ IFRS") for Public Benefit Entities (PBE Standards).

This report is made solely to the Society's Members, as a body. Our audit work has been undertaken so that we might state to the Society's Members those matters which we are required to state to them in the Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society's Members, as a body, for our audit work, for this report, or for any of the opinions we have formed.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) ("ISAs (NZ)"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Society in accordance with Professional and Ethical Standard 1 (Revised) *Code of Ethics for Assurance Practitioners* issued by the New Zealand Auditing and Assurance Standards Board and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as Auditor we have no relationship with, or interests in, the Society.

Information Other than the Financial Statements and Auditor's Report

The Board Members of the Society are responsible for the Annual Report, which includes information other than the financial statements and Auditor's report which we obtained prior to the date of this Auditor's report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated. We have nothing to report in this regard.

Board Members' Responsibilities for the Financial Statements

The Board Members are responsible on behalf of the Society for the preparation and fair presentation of the financial statements in accordance with New Zealand equivalents to International Financial Reporting Standards for Public Benefit Entities, and for such internal control as the Board Members determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board Members are responsible, on behalf of the Society, for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board Members either intend to liquidate the Society or cease operations, or have no realistic alternative but to do so.

The Board Members are responsible for overseeing the Society's financial reporting process.



Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing
 an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Board Members and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board Members with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

The engagement partner on the audit resulting in this independent Auditor's report is Gordon Hansen.

Christchurch, New Zealand

PKF Goldsmith

2 October 2018

Financial Statements

Union Medical Benefits Society Limited Statement of comprehensive income

For the year ended 30 June 2018

	Note	2018	2017
		\$	\$
Insurance			
Members' premiums		57,369,984	55,214,004
Claims paid and provided for	2	47,044,414	45,978,079
Insurance surplus		10,325,570	9,235,925
Insurance operating expenses	3	5,121,138	6,959,668
Insurance operating surplus		5,204,432	2,276,257
Building			
Rental		96,651	45,821
Net building operating expenses	4	144,018	174,893
Building operating deficit		(47,367)	(129,072)
Investments			
Net investment surplus	5	6,877,906	4,026,742
Operating surplus		12,034,971	6,173,927
Total comprehensive income for the year		12,034,971	6,173,927

These financial statements are to be read in conjunction with the Notes to the Financial Statements.

Union Medical Benefits Society Limited Statement of financial position

As at 30 June 2018

	Note	2018	2017
		\$	\$
Current assets			
Cash and cash equivalents	6	3,448,275	1,740,173
Premiums and other receivables	7	4,582,007	5,114,907
Taxation	8	202,734	472,519
Investments	9	116,721,367	105,019,481
Total current assets		124,954,383	112,347,080
Non-current assets			
Property, plant and equipment	10	11.744.628	11.903.419
Intangible assets	11	1,239,397	1,286,146
Total non-current assets			
Total non-current assets		12,984,025	13,189,565
Total assets		137,938,408	125,536,645
Current liabilities			
Trade and other payables	12	804,892	606,369
Employee benefits	13	497,767	1,261,822
Unearned premium provision	14	10,462,533	9,504,235
Unreported claims provision	14	7,834,359	7,790,505
Total current liabilities		19,599,551	19,162,931
Net assets		118,338,857	106,373,714
Members' funds			
Members' capital	15	-	69,828
Accumulated funds	16	118,338,857	106,303,886
Total members' funds		118,338,857	106,373,714

J Huria Board Chair

T McGuinness Audit & Risk Committee Chair

2 October 2018

These financial statements are to be read in conjunction with the Notes to the Financial Statements.

Union Medical Benefits Society Limited Statement of changes in equity For the year ended 30 June 2018

	Note	Members' capital	Acumulated Funds	Total
		\$	\$	\$
2018				
Opening balance at 1 July		69,828	106,303,886	106,373,714
Total comprehensive income		-	12,034,971	12,034,971
Members' contribution	15	(69,828)	=	(69,828)
Closing balance at 30 June		-	118,338,857	118,338,857
2017				
Opening balance at 1 July		78,118	100,129,959	100,208,077
Total comprehensive income		-	6,173,927	6,173,927
Members' contribution		(8,290)	-	(8,290)
Closing balance at 30 June		69,828	106,303,886	106,373,714

These financial statements are to be read in conjunction with the Notes to the Financial Statements.

Union Medical Benefits Society Limited Statement of cash flows For the year ended 30 June 2018

	Note	2018	201
		\$:
Cash flows from operating activities			
Cash was provided from:			
Members' contributions		58,791,353	57,328,75
Building Rental		96,651	45,82
Investment income		2,877,972	2,773,60
		61,765,976	60,148,18
Cash was applied to:			
Payments for claims		47,000,560	46,454,54
Payments to suppliers for goods and services		2,537,867	3,332,860
Payments to employees		2,968,407	2,960,009
		52,506,834	52,747,41
Net cash flows from operating activities	17	9,259,142	7,400,76
Cash flows from investing activities			
Cash was provided from:			
Cash was provided from: Sale of fixed assets		<u>-</u>	
Cash was provided from: Sale of fixed assets Sale of investments		- - -	
Cash was provided from: Sale of fixed assets		- - -	
Cash was provided from: Sale of fixed assets Sale of investments		- - - -	
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to:		- - - -	140,076
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to: Purchase of property, plant and equipment		- - - - 13,998 211,857	140,070
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to: Purchase of property, plant and equipment Purchase of intangibles			
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to: Purchase of property, plant and equipment Purchase of intangibles		211,857	6,978,29
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to: Purchase of property, plant and equipment Purchase of intangibles Net payments for investments		211,857 7,325,185	6,978,29 7,118,37
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds Cash was applied to: Purchase of property, plant and equipment Purchase of intangibles Net payments for investments Net cash flows from investing activities		211,857 7,325,185 7,551,040	6,978,29 7,118,37 (7,118,371
Cash was provided from: Sale of fixed assets Sale of investments Net Insurance proceeds		211,857 7,325,185 7,551,040 (7,551,040)	140,076 6,978,299 7,118,371 (7,118,371 282,398 1,457,779

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

1 STATEMENT OF ACCOUNTING POLICIES

Reporting entity

Union Medical Benefits Society Limited (the Society) is an Incorporated Society registered under the Industrial and Provident Societies Act 1908. Its principal products and services are health insurance and commercial building ownership. The Society is domiciled and incorporated in New Zealand and is a Public Benefit Entity.

The Society was granted a licence by the Reserve Bank of New Zealand (RBNZ) on 23 May 2013 to operate as an insurer subject to the Insurance (Prudential Supervision) Act 2010 (IPS Act). As a consequence of being a licensed insurer the Society is deemed to be a financial markets conduct reporting entity under Part 7 of the Financial Markets Conduct Act 2013 (FMC Act).

These financial statements were approved by the Board of Directors on 2 October 2018.

Basis of preparation

The financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP). They comply with the New Zealand equivalents to International Reporting Standards for Public Benefit Entities (PBE Standards) as appropriate for Tier 1 not-for-profit public benefit entities and the requirements of the IPS Act.

The financial statements have been prepared in accordance with Tier 1 PBE Standards.

Basis of measurement

The financial statements have been prepared on the basis of historical cost, except the following that are stated at their fair value:

- investments (see note 9)
- actuarial quantification of insurance liabilities (see note 14)
- certain financial instruments (see note 23)

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concept of relevance and reliability, thereby ensuring that the substance of the underlying transaction or other events is reported.

The functional and presentational currency is New Zealand Dollars (\$).

Critical estimates and accounting

In the process of applying the Society's accounting policies, management is required to make judgements, estimates, and assumptions that affect the application of policies and reported amounts of assets, liabilities, income, and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances. They are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

The results of these actions form the basis of making the judgements about the carrying value of assets and liabilities of the Society. Actual results may differ from these estimates under different assumptions and conditions.

Information about significant areas of estimation, uncertainty, and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 14 Actuarial information
- Note 19 Solvency and capital adequacy
- Note 23 Risk management

Specific accounting policies

The following specific accounting policies which materially affect the measurement of financial performance and the financial position have been applied:

Revenue recognition

Premium revenue represents those Members' contributions relating to the year under review. A significant number of our Members pay on a weekly to monthly in advance basis. Premiums billed but unearned are recorded as an unearned premium liability.

Investment income

Interest income is recognised in the statement of comprehensive income as it accrues, using the effective interest rate method. Premiums and discounts that are an integral part of the effective yield of the investment are recognised as an adjustment to the effective interest rate of the instrument.

Realised and unrealised gains and losses on investments, recorded in determining the surplus in the statement of comprehensive income include gains and losses on financial assets classified as financial assets at fair value through comprehensive income.

Repairs and maintenance

Repairs and maintenance costs are accounted for in the period that they are incurred.

Insurance claims

Claims paid and provided for represent payments made on claims and the movements in the outstanding claims and unexpired risk provisions.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

Adoption of new and revised standards and interpretations

PBE Standards for Tier 1 and Tier 2 Public Benefit Entities - The package of PBE Standards was first issued in May 2013 and subsequently replaced with a revised package (with enhancements for not-for-profit PBEs), and consists of the following standards:

- Standard XRB A1 Accounting Standards Framework, which is the overarching standard that sets out the accounting standards framework:
 - A suite of 39 PBE Standards: and
- The Public Benefit Entities (conceptual) Framework.

The new PBE Standards are based on International Public Sector Accounting Standards, which are themselves based on IFRS.

Standards issued but not yet effective and not early adopted

The impact of the following reporting standards on the Society are still to be determined.

PBE IFRS 9 Financial Instruments – Effective for annual report periods beginning on or after 1 January 2021

PBE FRS 48 - Service Performance Reporting - Effective for annual report periods beginning on or after 1 January 2021

PBE IPSAS 39 - Employee Benefits - Effective for annual report period beginning on or after 1 January 2019

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, cash in banks and on demand deposits, and other short-term highly liquid investments with an original maturity of 3 months or less, that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Premium and other receivables

Premium and other receivables are recognised initially at fair value less any allowance for impairment. Given the short term nature of most receivables, the recoverable amount approximates the fair value.

Premiums outstanding

Many policyholders elect to spread premium payments over the term of cover. Accordingly, this can result in a large balance of premiums which is outstanding but not overdue. Under the PBE IPAS 29 definition of financial assets the Society's outstanding premiums and other receivables meet the classification of "loans and receivables". Premium and other receivables are stated at their cost less any impairment losses. Impairment losses for uncollectible premiums are written off against premium revenue in the year in which they are incurred.

Investments

All purchases of investments are recognised on the date at which they are originated. Transaction costs are recognised as an expense in determining the surplus or deficit in the statement of comprehensive income on transaction date. Investments are derecognised on the date of maturity or sale of an investment.

The Society designates its investments as 'financial assets at fair value through comprehensive income' at inception. That is, changes in fair value are recognised in determining the surplus or deficit in the statement of comprehensive income.

Financial assets at fair value through the statement of comprehensive income are stated at fair value with any resultant gain or loss recognised in the statement of comprehensive income. Fair value is determined in the manner described in note 23.

As the intention is for investments to be held until maturity and then reinvested, only the net purchased or matured amount is disclosed in the statement of cash flows.

Property, plant & equipment

Property, plant and equipment is measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation rates vary according to the nature of the asset and its economic life and are as follows:

Land and buildings	0.0%
Building fit-out	8.3% - 12.5% SL
Motor vehicles	25.0% - 31.2% DV
Fixtures and fittings	7.5% - 60.0% DV
Office furniture and equipment	14.4% - 50.0% DV
Computer equipment	14.4% - 48.0% DV

The assets' useful life and amortisation methods are reviewed annually and adjusted, if appropriate, at each financial year end. An item of property, plant and equipment is de-recognised upon disposal or when no further future economic benefits are expected from use. Any gains or losses on disposal are determined by comparing proceeds with the carrying amount. These are then taken to the statement of comprehensive income.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

Intangible assets

Intangible assets represent software. Software development expenditure that meets the criteria for recognition as an intangible asset is capitalised over its expected future life, subject to annual impairment testing.

Additions are initially measured at cost, and thereafter are carried at cost less accumulated amortisation and any accumulated impairment losses. Other development expenditures that do not meet the criteria are recognised as expenses as incurred. Intangible assets with finite lives will be amortised over their estimated useful lives. All intangible assets are tested at least annually for impairment or whenever there are indications that an asset may be impaired. Amortisation is recognised in the statement of comprehensive income on a straight line basis over the estimated useful life of the intangible asset, from the date it is available for use (July 2015). The estimated useful life for software is considered to be 7 years.

An impairment loss is recognised whenever the carrying value exceeds the recoverable amount. Impairment losses are recognised in determining the surplus or deficit in the statement of comprehensive income and may be reversed where there has been a change in the estimates used to determine the recoverable amount.

Impairment of assets

At each reporting date, the Society reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Any impairment loss is recognised in the statement of comprehensive income immediately.

Foreign currency

All foreign currency transactions during the year are brought into account using the exchange rate ruling at the date of the transaction. Monetary assets denominated in foreign currencies are retranslated at the rate of exchange ruling at balance date.

Liabilities and provisions

Current liabilities and provisions are stated at the expected amounts payable and include the following:

Trade and other payables

Trade and other payables are recognised when the Society becomes obliged to make future payments resulting from the purchase of goods and services. Given their short term nature, balances are not discounted as cost approximates amortised costs.

Employee benefits

A liability for benefits accruing to employees in respect of wages and salaries, annual leave, long service leave, and sick leave is accrued and recognised in the statement of financial position when it is probable that settlement will be required and they can be measured reliably. Accruals made in respect of employee benefits expected to be settled within 12 months are measured at their nominal values using the remuneration rate expected to apply at the time of settlement. Contributions to defined superannuation plans are expensed when incurred.

Post employment benefits

The Society's obligation for post employment entitlements comprises post retirement health insurance benefits. The financial value of the obligation is calculated as the present value of estimated future cash flows. In determining future cash flows, consideration is given to future increases in health insurance premiums and historical data with respect to employee departures, periods of service, and mortality rates. The discount rate is the market yield rate on relevant New Zealand Government stock at the end of the reporting period.

Unearned premium provision

At balance date, an adjustment has been made for that portion of premium revenue received which has not been earned. That is, recognising that in general, the term of the policy will extend into the following financial year. This premium which will be earned in subsequent reporting periods, is recognised in the statement of financial position as an unearned premium provision.

Unreported claims provision

This provision represents the estimated amount of benefits unclaimed as at balance date for accounts incurred but not settled. A provision is made of claims reported but not paid, claims incurred but not reported, and claims incurred but not adequately reported. This provision includes expected claim payments plus associated claims handling costs. A risk margin is added to reflect the inherent uncertainty in the estimates of claims.

Goods and services tax

The financial statements have been prepared on a GST exclusive basis, except where a claim for recovery of the GST is not allowed by the Inland Revenue Department. In these cases and in respect of receivables and payables, the amounts are shown inclusive of GST.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

Leased assets

Leases are defined as an operating lease where they do not transfer substantially all the risks and rewards incidental to ownership. Operating lease payments are recognised as an expense in the statement of comprehensive income on a straight-line basis over the lease term. All the Society's operating leases are held on a month to month basis.

Tayation

The Society is exempt from income tax due to its status under the Income Tax Act 2007.

The Society met all of its taxation obligations during the financial year.

Changes in accounting policies

The accounting policies adopted are consistent with those of the previous financial year.

Comparatives

Rates

Insurance

Operating expenses recovered

Total building operating expenses

The comparative information presented is for the period ended 30 June 2017.

2 CLAIMS PAID AND PROVIDED FOR	2018	2017
	\$	\$
Claims incurred relating to risks borne in current and previous years	47,000,560	46,454,546
Movement in provision for unreported claims	43,854	(476,467)
Total claims paid and provided for	47,044,414	45,978,079
3 INSURANCE OPERATING EXPENSES	2018	2017
	\$	\$
Employee benefit expenses	2,155,404	4,016,630
Auditor's fees - Audit of financial statements	36,840	36,000
Auditor's fees - Other	3,500	7,240
Directors' fees	245,607	206,528
Depreciation	172,789	176,145
Amortisation of intangible assets	258,606	257,982
Rental of external premises	21,671	29,867
Selling expenses	1,052,409	1,107,446
Office expenses	337,761	298,440
Consultancy expenses	116,316	156,126
Disposal of fixed assets	-	87
Other expenses	720,235	667,177
Total insurance operating expenses	5,121,138	6,959,668
Auditor's remuneration for other services disclosed above consists of reviewing solvency returns.		
4 BUILDING OPERATING EXPENSES	2018	2017
	\$	\$
Property management	15,147	13,930
Building operating expenses	51,877	60,342

70,708

37,646

(7,733)

174,893

69,441

33,428

(25,875)

144,018

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

5 INVESTMENT INCOME	2018	2017
	\$	\$
Interest and dividend income	2,877,973	2,657,110
Realised gains/(losses) on fair value investment	-	116,497
Unrealised gains/(losses) on investments fair value through statement of comprehensive income	4,376,702	1,600,726
Portfolio management fees	(376,769)	(347,591)
Total investment income	6,877,906	4,026,742

6 CASH AND CASH EQUIVALENTS	2018	2017
	\$	\$
Cash at bank and on hand	1,043,880	708,849
Cash on call	2,404,395	1,031,324
Total cash and cash equivalents	3,448,275	1,740,173

Cash at bank earns interest at floating rates based on daily deposit rates. The carrying amounts of cash and cash equivalents represent fair value. There are no restrictions on cash and cash equivalents.

7 PREMIUM AND OTHER RECEIVABLES	2018	2017
	\$	\$
Premiums receivable	4,402,345	4,942,376
Interest receivable	5,676	17,378
Prepayments	143,605	119,205
Colliers trust account	30,381	35,948
Total premium and other receivables	4,582,007	5,114,907

During 2018 there were no bad debts (2017: \$Nil) however a provision has been made for bad debts of \$200,000 in 2018 (2017: \$200,000).

8 TAXATION	2018	2017
	\$	\$
GST receivable	202,734	472,519
Total taxation	202,734	472,519
0.10.1/2020420420	2010	2017
9 INVESTMENTS	2018	2017

• = •		
	\$	\$
Cash	40,880,347	37,518,793
Fixed interest	53,598,262	49,502,257
NZ equities	12,241,999	9,518,246
International equities	10,000,759	8,480,185
Total investments	116,721,367	105,019,481

Funds are managed primarily by Nikko Asset Management New Zealand Limited. The Society's investment securities are all financial assets classified as fair value through the comprehensive income. Any changes in the fair value are recognised immediately.

 $Investments\ held\ by\ Nikko\ Asset\ Management\ Limited\ are\ available\ on\ demand\ and\ have\ been\ classified\ as\ current\ assets.$

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

10 PROPERTY, PLANT & EQUIPMENT

Property, plant and equipment is stated at cost less accumulated depreciation.

2018	Freehold land	Buildings	Fixtures fittings & equipment	Motor vehicles	Total
	at cost	at cost	at cost	at cost	
	\$	\$	\$	\$	\$
Gross carrying amount					
Balance 1 July	1,869,095	9,126,721	1,195,443	95,310	12,286,569
Additions	-	4,273	9,725	-	13,998
Disposals at cost	-	-	(16,498)	-	(16,498)
Balance 30 June	1,869,095	9,130,994	1,188,670	95,310	12,284,069
Accumulated depreciation					
Balance 1 July	-	12,931	314,663	55,556	383,150
Current year depreciation	-	13,239	149,213	10,337	172,789
Depreciation on disposals	-	-	(16,498)	-	(16,498)
Balance 30 June	-	26,170	447,378	65,893	539,441
Total book value	1,869,095	9,104,824	741,292	29,417	11,744,628
2017	Freehold land	Buildings	Fixtures fittings & equipment	Motor vehicles	Total
	at cost	at cost	at cost	at cost	
	\$	\$	\$	\$	\$
Gross carrying amount					
Balance 1 July	1,867,175	9,048,916	1,153,089	95,310	12,164,490
Additions	1,920	77,805	60,351	-	140,076
Gain on sale	_	-	(17,997)	-	(17,997)
Balance 30 June	1,869,095	9,126,721	1,195,443	95,310	12,286,569
Accumulated depreciation					
Balance 1 July	-	-	182,891	41,589	224,480
Current year depreciation	-	12,931	149,247	13,967	176,145
Depreciation on disposals		-	(17,475)	-	(17,475)
Balance 30 June	<u> </u>	12,931	314,663	55,556	383,150
Total book value	1,869,095	9,113,790	880,780	39,754	11,903,419

The Society commissioned Ford Baker Valuation Limited, Registered Valuers, to undertake a valuation of the land and building occupying 165 Gloucester Street dated 31 March 2017. The basis of the valuation is the price that would be received to sell the asset in an orderly transaction between market participants at the measurement date. The land was valued at \$2,865,000 and the building was valued at \$9,435,000.

The Society continues to value the land and buildings in the financial statements at historical cost.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

11 INTANGIBLE ASSETS	2018	2017
	\$	\$
	Computer software	Computer software
Opening cost at 1 July	1,805,871	1,805,871
Additions	211,857	-
	2,017,728	1,805,871
Opening accumulated amortisation & impairment	519,725	261,743
Amortisation for the year	258,606	257,982
	778,331	519,725
Closing carrying amount at 30 June	1,239,397	1,286,146
Intangible assets is a non-current asset made up of computer software. There are	no restrictions over the title of intangible ass	ets nor are

Intangible assets is a non-current asset made up of computer software. There are no restrictions over the title of intangible assets, nor are any intangible assets pledged as security for liabilities.

12 TRADE AND OTHER PAYABLES	2018	2017
	\$	\$
Accounts Payable	804,892	606,369
Total trade and other payables	804,892	606,369

13 EMPLOYEE BENEFITS

Employee entitlements

Employee entitlements represent the current obligations to employees in respect of outstanding salaries, leave entitlements, and other short term benefits.

Post employment benefits

The Society's obligation for post employment entitlements comprises post retirement health insurance benefits. The financial value of the obligation is calculated as the present value of estimated future cash flows. In determining future cash flows, consideration is given to future increases in health insurance premiums and historical data with respect to employee departures, periods of service, and mortality rates. The discount rate is the market yield rate on relevant New Zealand Government stock at the end of the reporting period.

In the current year the Society has current employment benefits of \$31,481 (2017: \$30,699) and post employment benefits liability for the current year is \$243,618 (2017: \$1,056,621).

During the 2018 financial year the Board, after due consideration and appropriate specialist advice, resolved to impose an end date for the provision of health insurance for those former Directors covered by a 2007 AGM resolution. The Board set this end date as the 30 September 2018. The financial cost of removing this liability is \$25,500. From 1 October 2018, the affected former Directors will be able to continue their health insurance in their own right.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

14 ACTUARIAL INFORMATION	2018	2017
	\$	\$
Provision for unearned premium	10,462,533	9,504,235

Provision for unreported claims 7,834,359 7,790,505
Estimates of the outstanding claims as at 30 June 2018 have been carried out by Peter Davies B.Bus.Sc., a Fellow of the New Zealand

Estimates of the outstanding claims as at 30 June 2018 have been carried out by Peter Davies B.Bus.Sc., a Fellow of the New Zealand Society of Actuaries. The calculation of the provision for outstanding claims complies with NZ IFRS 4 (PBE) 'Insurance Contracts' and Professional Standard No. 4 of the New Zealand Society of Actuaries. The Actuary is satisfied as to the nature, sufficiency, and accuracy of the data used to determine these provisions.

The provisions were determined based on past patterns of claim payments using a chain-ladder method, and include a volatility allowance and a provision for future claim processing.

The provision for unreported claims has not been discounted due to the short-term nature of the claims experienced by the Society. A risk margin has been added to reflect the inherent uncertainty in the estimate. An analysis of the volatility of the historical experience has been used in determining the risk margin. Future volatility is assumed to be consistent with historical volatility. This provision includes a 7.5% (2017: 7.5%) allowance for claim management expenses, and an 10% risk margin (2017: 11%), which provides a 90% likelihood of sufficiency (2017: 90%).

15 MEMBERS' CAPITAL	30 Jun 2018	30 Jun 2017
This represents the capital paid up by current Members of the Society	\$	\$
Opening balance 1 July	69,828	78,118
Add additions (repayments) during the year	(69,828)	(8,290)
Closing balance	-	69,828
This represents the shares held by current members of the Society	Shares	Shares
Opening balance 1 July	37,057	39,059
Add additions (repayments) during the year	(850)	(2,002)
Closing balance	36,207	37,057

The Society's rules require that each policyholder also be a shareholder in Union Medical Benefits Society Limited. This is achieved by issuing each new Member one (1) share when a new policy is underwritten. The Directors resolved to remove the \$2.00 cost for all issued shares. To return these funds to Members the Appointed Actuary took this in to account when calculating the annual premium review.

16 ACCUMULATED FUNDS	2018	2017
	\$	\$
Opening balance 1 July	106,303,886	100,129,959
Total comprehensive income	12,034,971	6,173,927
Closing Balance	118,338,857	106,303,886

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

17 CASH FLOW RECONCILIATION	2018	2017
	\$	\$
Total comprehensive income	12,034,971	6,173,927
Plus (less) non cash items:		
Net (gains)/losses on investments at fair value through the statement of comprehensive income	(4,106,916)	(1,734,641)
Amortisation of intangibles	258,606	257,982
Depreciation	172,789	176,144
Add items classified as investing activities:		
(Gain)/loss on disposal of property, plant and equipment	-	523
	8,359,450	4,873,935
Plus (less) movements in working capital:		
Increase/(decrease) in trade and other payables	198,523	(59,265)
(Increase)/decrease in accounts receivable	532,900	1,646,435
Increase/(decrease) in employee benefits	(764,054)	947,814
Increase/(decrease) in unearned premium provision	958,297	476,607
Increase/(decrease) in unreported claims provision	43,854	(476,467)
Increase/(decrease) in Members ⁻ capital	(69,828)	(8,290)
Total movements in working capital	899,692	2,526,834
Net cash flows from operating activities	9,259,142	7,400,769

18 CREDIT RATING

On 28 June 2018 AM Best Company confirmed the Society's Insurer Financial Strength Rating of A (Excellent) and Issuer Credit Ratings A (Excellent).

19 SOLVENCY AND CAPITAL ADEQUACY

The Society is a not-for-profit organisation. As a consequence of its legal structure the Society has no recourse to external capital and therefore internally generated capital is of high importance. At 30 June 2018 the Society's capital of \$118,338,857 (2017 \$106,373,714) is equal to the Members' funds as disclosed in the financial statements.

The Insurance (Prudential Supervision) Act 2010 was enacted in September 2010 from which the Society was granted a full licence by the Reserve Bank of New Zealand (RBNZ) on 23 May 2013. The Society is subject to solvency requirements detailed in the Solvency Standard for Non-life Insurance Business issued by the RBNZ. This standard requires the Society to retain a solvency margin of greater than zero meaning that the actual solvency capital position exceeds the minimum required under the solvency standard. During the period ending 30 June 2018 the Society complied with all externally imposed capital requirements.

The Directors' policy for managing capital is to have a strong capital base to establish security to Members and enable the Society to conduct its business as a going concern. This policy is regularly reviewed by Directors in line with the guidelines issued by the RBNZ.

At 30 June	2018	2017
	\$	\$
Actual solvency capital	117,099,460	105,087,568
Minimum solvency capital	21,344,913	19,677,121
Solvency margin	95,754,547	85,410,447
Solvency coverage ratio	549%	534%
There have been no material changes to the Society's policy for management of capital during the financial year		

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

20 CONTINGENT LIABILITIES

There are no contingent liabilities at balance date. (2017: \$Nil).

21 LEASE AND CAPITAL COMMITMENTS

Lease commitments

Leases are defined as an operating lease where they do not transfer substantially all the risks and rewards incidental to ownership. The Society has no lease commitments as at 30 June 2018, (2017: \$Nil)

Capital commitments

There are capital commitments as at 30 June 2018 of \$Nil, (2017: \$92,600)

22 SIGNIFICANT EVENTS AFTER BALANCE DATE

There are no significant events after balance date.

23 RISK MANAGEMENT

Insurance risks

The Society assumes insurance risk through its health insurance activities. The key risk arises in respect of claims costs and, in particular, those costs varying from what was assumed in the setting of premium rates.

Risk management objectives, policies and processes for mitigating risk

The primary objective in managing risk is, as far as possible, to reduce the magnitude and volatility of claims costs. A secondary objective is to ensure funds are available to pay claims and maintain the solvency of the business if there is adverse deviation in experience. Key policies and methods for mitigating risk include:

- Underwriting policies and processes which evaluate new risks and offer terms that do not endanger the portfolio.
- Strict claims management procedures to ensure the payment of claims is in accordance with policy conditions.
- A long-term pricing strategy adopted by the Board which supports pricing based on underlying risk.
- Regular monitoring of financial and operating results and detailed investigations into the morbidity and persistency experience of the portfolio.
- Maintaining a target solvency margin in excess of the minimum required by the standard established by the Reserve Bank of New Zealand. The solvency margin ensures the Society is able to withstand a period of adverse insurance or investment experience and still maintain a satisfactory financial position.

Sensitivity to insurance risk

The financial results of the Society are primarily affected by the level of claims incurred relative to that implicit in the premiums. The assumptions used in the valuation of the outstanding claims provision and the liability adequacy test directly affect the level of estimated claims incurred. The key assumptions used are detailed in note 14.

The scope of insurance risk is managed by the terms and conditions of the policy. The main insurance benefit involves the reimbursement of medical and surgical expenses depending upon the plan option.

The level of benefits specified in the contract is a key determinant of the amount of future claims although the exact level of claims is uncertain.

Other variables affecting the level of claims include the underlying morbidity of the lives insured, the nature of treatment given, and the costs of treatment.

Concentration of insurance risk

Management defines concentration of risk by type of insurance business and geographic region. The Society transacts health insurance business in New Zealand and therefore, the concentration of risk by type of insurance and geographic region cannot be avoided. Insurance risks are well diversified within the health insurance portfolio with claims costs spread across many different types of surgical and medical events. There is no significant exposure to individual large claims.

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

23 RISK MANAGEMENT (continued)

Financial risks

Credit risk management

Credit risk is the risk of financial loss to the Society if a customer or counterparty to a financial instrument fails to meet its contractual obligations and arises principally from the Society's premium receivables and investments.

The Society does not enter into any off balance sheet debt financial instruments. All financial instruments are recognised in the financial statements. The Society classifies its financial instruments into the following categories at initial recognition:

- Premium receivable from individual policyholders
- Concentrations of credit risk are considered low due to the large number of customers comprising the customer base
- Othor

With respect to credit risk arising from the other financial assets of the Society which comprises cash, cash equivalents, and financial assets, the Directors consider the exposure to any concentration of credit risk to be minimal given that the largest financial assets are the Nikko Asset Management NZ Limited investment portfolio and the bank term deposits, which are placed with high credit quality financial institutions

The following table summarises the underlying investments' credit quality held by the unit trust manager and registered banks

	2018	2017
	\$	\$
Corporate rated		
AAA	673,310	5,431,301
AA	63,129,785	52,472,818
A	19,253,470	19,975,344
BBB	12,095,353	5,225,263
Below BBB	-	99,798
Non-rated	21,569,449	21,814,957
	116,721,367	105,019,481

Liquidity risk management

Liquidity risk is the risk that the Society will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The Society's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Society's reputation. The Society manages liquidity risk by maintaining adequate reserves and banking facilities by continuously monitoring forecast and actual cash flows and matching the maturity profiles of financial assets and liabilities.

The following table details the contractual maturities of financial assets and liabilities at balance date on an undiscounted basis. Actual maturities are expected to be the same as contractual maturities.

2018	0-6 months	7-12 months	1-2 years	over 2 years
	\$	\$	\$	\$
Cash and cash equivalents	3,448,275	=	-	-
Trade and other receivables	4,784,741	-	-	-
Investments	116,721,367	-	-	-
Total current assets	124,954,383	-	-	-
Financial liabilities				
Trade, other payables and employee benefits	1,302,659	-	-	-
Total trade, other payables and employee benefits	1,302,659	-	-	-

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

23 RISK MANAGEMENT (continued)

2017

0-6 months	7-12 months	1-2 years	over 2 years
1,740,173	-	-	-
5,587,426	-	-	-
105,019,481	-	-	-
112,347,080	-	-	-
1,868,191	-	-	-
1,868,191	-	-	-
	1,740,173 5,587,426 105,019,481 112,347,080 1,868,191	5,587,426 - 105,019,481 - 112,347,080 - 1,868,191 -	1,740,173 5,587,426 105,019,481

The cash and cash equivalent are available on call and are adjusted for unpresented cheques. All trade and other receivables are due within one month of the end of the reporting period.

Financial liabilities are all short term or payable on demand. Investments could be liquidated at any time to settle liabilities.

Market risk

Foreign currency risk management

The Society does have investments in international companies within its investment portfolio and is subject to foreign exchange risk. Through its Portfolio Manager the Society has entered into hedging contracts to reduce the impact of changes in foreign currencies.

Exchange differences are recognised in the statement of comprehensive income in the period in which they arise.

A sensitivity analysis has been performed on the impact of a 10% appreciation/depreciation of the NZ dollar relative to unhedged foreign currency financial instruments.

	Net Surplus		Equity	
	Increase	(Decrease)	Increase	(Decrease)
	10%	(10%)	10%	(10%)
2018	(582,182)	711,556	(582,182)	711,556
2017	(474,518)	579,966	(474,518)	579,966

Interest rate risk

The Society invests in both fixed and variable rate financial instruments. There is a risk that any movement in interest rates can have an effect on the profitability and cash flows of the Society. The Society maintains a spread of investment types to mitigate this risk. The Society's revenue from investments in the short term is susceptible to changes in interest rates.

However, as the majority of investments are fixed rate term deposits, bonds and capital notes and these investments are generally held until maturity, this exposure is mitigated.

At reporting date, if interest rates had been 100 basis points higher or lower with all other variables held constant, net surplus and equity would have been affected as follows:

	Net Surplus		Equity	
	Increase	(Decrease)	Increase	(Decrease)
	1%	(1%)	1%	(1%)
2018	(2,805,084)	2,805,084	(2,805,084)	2,805,084
2017	(2,830,732)	2,830,732	(2,830,732)	2,830,732

Union Medical Benefits Society Limited Notes to the financial statements

For the year ended 30 June 2018

23 RISK MANAGEMENT (continued)

Fair values

The estimated fair values of the Society's financial instruments are considered to be materially the same as their carrying amounts as disclosed in the statement of financial position.

Capital risk management

The Society's policy is to maintain a strong equity base so as to maintain Members', creditor and market confidence. The solvency capital that the Society is required to maintain is the minimum solvency capital amount calculated, in accordance with the solvency standard. The Directors believe that this requirement has been met. The Society's policies in respect of capital management and allocation are reviewed regularly by the Board of Directors.

The Society manages liquidity risk by maintaining adequate reserves and banking facilities, continuously monitoring forecast and actual cash flows, and matching maturity profiles of financial assets and liabilities. The Society also regularly reviews insurance premiums to ensure they are set at an appropriate level to cover insurance claims.

There have been no material changes in the Society's management of capital during the period.

24 KEY MANAGEMENT PERSONNEL COMPENSATION

Key management personnel of the Society include the Board of Directors and the senior managers of the Society. The total remuneration of key management personnel from the Society are;

	2018	2017
Compensation	\$	\$
Salaries and other short-term benefits	943,520	1,123,649
Directors fees paid	245,607	206,528
Post employment benefits	243,618	1,056,621

Transactions between related parties are on normal commercial terms and conditions and there were no loans payable or receivable from related parties at year end (2017: \$Nil).

25 SEGMENT INFORMATION

The Society operates three segments within New Zealand as follows:

2018	Health insurance	Building	Investments	Total
Segment Assets	10,243,122	10,973,919	116,721,367	137,938,408
Segment Liabilities	19,599,551	-	-	19,599,551
Revenue	57,369,984	96,651	7,254,675	64,721,310
Expenses	(52,165,552)	(144,018)	(376,769)	(52,686,339)
Net Earnings	5,204,432	(47,367)	6,877,906	12,034,971
2017	Health insurance	Building	Investments	Total
2017 Segment Assets	Health insurance 9,534,279	Building 10,982,885	Investments 105,019,481	Total 125,536,645
				
Segment Assets	9,534,279		105,019,481	125,536,645
Segment Assets Segment Liabilities	9,534,279 19,162,931	10,982,885	105,019,481	125,536,645 19,162,931

Contacts

HEAD OFFICE

Union Medical Benefits Society Ltd 165 Gloucester Street, Christchurch PO Box 1721, Christchurch 8140

Phone (03) 365 4048 Freephone 0800 600 666

accounts@unimed.co.nz claims@unimed.co.nz sales@unimed.co.nz

www.unimed.co.nz

It's the security of knowing we're there.







UniMed is proud to be a participant of the Insurance & Financial Services Ombudsman Scheme and a founding member of the Health Funds Association of New Zealand Inc.